

HENRY CARUS + ASSOCIATES



YOU DESERVE MORE

INJURY LAWYERS



OUR CLIENT'S
EXPERIENCES

LET US WORK TO MAKE A DIFFERENCE IN THE VALUE OF YOUR CLAIM

A Personalised Approach to Your Personal Injury Claim.

Over the years I have come to realise that the greatest fulfilment in life is to be of service to others. I feel very privileged to be able to utilise my skills and experience as a lawyer to help someone who has sadly been injured in an accident.

Henry Carus

Principal • Accredited Personal Injury Specialist



AN EXCLUSIVE AND SUPPORTIVE EXPERIENCE TAILORED JUST FOR YOU.

When the unthinkable happens and you're faced with a personal injury, it can be an incredibly challenging time for you and those around you. Not only are you likely to be experiencing physical and emotional pain, but you also have the stress of dealing with a compensation claim. In such circumstances, it's important to find a law firm that you can trust – and, more importantly, one that can get you the results that you deserve.

Our firm is committed to working with each of our clients as the unique person that you are – someone that we have been entrusted to care for, protect and support. And that is how Henry Carus + Associates shines above other firms.

Because of the confidence we have in our services, we are happy to offer all new clients a 90-day satisfaction guarantee. Basically, we are so confident that you will be pleased with our services that, in the unlikely event you no longer want to continue working with us, there will be no financial obligations on your part whatsoever.

No other firm offers such a guarantee!



TRANSPORT ACCIDENT COMMISSION TESTIMONIALS

Joe Boroje

"Thank you for holding my hand and guiding me through every step of the way. This journey has been difficult, stressful and painful, however you all made me feel safe. Like my wonderful and loving family, you supported me and always had my best interests at heart. I feel so blessed to have all of you touch my life and think that you guys absolutely rock!"

Henry, you are a Rock Star! From the very first moment I met you I knew that you and your organisation would always have my best interests at heart. Your staff are friendly, caring, committed and professional. Please convey my sincere thanks and appreciation to all involved. It was a great team effort, and what a sensational team!

Jacinta, you are absolutely amazing and a very beautiful person. I felt like we were family at the end of the trial – everything you did was so right and precise. Every cross examined challenge was handled like the champion you are. I will never forget you Jacinta. Your words during the trial were like a huge hug during the stressful times. Words cannot express my admiration and respect that I have for you.

Amy, you are truly wonderful. Your support during the trial was heartfelt. You gave me reassurance at the end of every session and explained where we were, what was happening and how it was going, every step of the way. Your support allowed Jacinta to work her magic and kept me from freaking out. Thank you, Amy. I wish you all very best that life has to offer you.

Last but not least, a big thank you to the beautiful and awesome Eliza. You were with me on this journey all the way. You told me not to worry when I did, you called to ask how I was after every operation and I truly felt that you cared about my welfare. You were relentless in ensuring that I provided the reports you required. I know I complained at times but thank you for being so professional and keeping on my back. You worked tirelessly on my case, after hours and weekends, never ever complained, and I am blessed to know you.

Thank you, thank you, thank you... What a sensational team! Awesome!

Kindest regards and total respect."

From the very first moment I met you I knew that you and your organisation would always have my best interests at heart.





We had faith that we were in good hands and it took all the stress from us so we were able to concentrate on the upcoming trial. He made us feel that we were important to him.

Robert and Margaret Rogerson

"After suffering a catastrophic incident at the hands of an angry, out of control man, we were both left suffering physically, mentally and emotionally.

Our son advised us that we should consult a lawyer as our injuries were such that we were going to need financial help to pay for our medical issues.

By chance we picked Henry's name from a list of many and rang him and he told us that he would come and see us to discuss our situation.

From the moment he walked into our home we knew that we had made the right choice. From talking with him and telling him our situation we knew he was genuine and he had such understanding, empathy and warmth for us and he did not hurry or rush us in any way during that meeting.

We had faith that we were in good hands and it took all the stress from us so we were able to concentrate on the upcoming trial of the perpetrator. Henry made us feel that we were important to him.

We will never forget the kind, sincere way Henry and his staff treated us. We knew that if anyone could get us the financial help we needed, it was Henry.

It is impossible for us to express our overwhelming gratitude and appreciation for the settlement that was negotiated on our behalf and we are now able, thanks to him, to face the future without the uncertainty of financial ruin.

Without any awkwardness whatsoever, we can honestly say that we love this man.

Too often in life, you hear stories of people who have been let down by the system and it is extremely rare to meet someone who is the real McCoy. We are so lucky that we chanced upon a real McCoy and his name is Henry Carus."

WORKCOVER TESTIMONIALS

Wayne Micallef

Wayne was involved in a high-speed truck accident whilst at work. Another driver crossed on to the wrong side of the road and hit Wayne's vehicle, causing it to run off the road, hit a tree and trap Wayne inside the crushed cabin. Wayne suffered fractures to his knee and lower leg, had extensive surgeries, lengthy bouts of rehabilitation and return to work programs, but was eventually made redundant by his employer.

The claim was a no-brainer as the crash wasn't Wayne's fault. He was entitled to a WorkCover impairment benefit and the TAC awarded him a Serious Injury Certificate without contest. We pursued a common law claim under the TAC scheme for Wayne, as it allowed him more scope to increase the potential amount of benefit he could claim. With a motor vehicle claim, the TAC has to take into consideration how the injuries from the motor vehicle accident may compound any pre-accident injuries and to what degree that combination now affects a person's life.

The hurdle for Wayne's claim was that we had to prove he was entitled to a higher benefit for his leg injury. He had a pre-existing brain injury which affected some aspects of his life, including his ability to obtain employment in an open job market. We therefore had to obtain expert reports detailing the seriousness of Wayne's pre-existing injury and how both Wayne's leg injury and brain injury now affected his ability to obtain work and the impact these injuries will have on his lifestyle.

Wayne's matter went for six years but eventually settled at mediation with a very good result, obtaining almost three times more than expected. Here's what Wayne had to say about his matter:

"Having a workplace accident takes a major toll on yourself and family in many different ways. There are some physical injuries that can be initially obvious, but there are others that can develop in the future such as emotionally and personally. I had a workplace accident in 2011 but it took six years to resolve.


After my accident, my employer had a workplace obligation to see that I could return to work in some form of capacity and that obligation is only limited for a certain amount of

time. I underwent a lengthy rehabilitation process, further surgeries and a return to work program. After all that, I wasn't able to return to my prior role and my employer was unable to place me in an alternative role.

My employer then terminated my position, which left me in emotional and financial limbo, and I was devastated. I had limited employment opportunities at that time and a family to care for.

I had a previous connection to the Henry Carus organisation which made my decision to approach Henry a lot harder in the sense that business and friendship at times does not work. But the professionalism of Henry Carus + Associates goes beyond what I could have imagined. I was kept up to date as much as possible, bearing in mind that this process can take many years to finally resolve itself. When I was getting discouraged with how long this process takes, Henry would say to me 'time is your friend'. I could not be more pleased with what Henry Carus and his team were able to achieve on my behalf. The outcome I got at settlement was far more than what I was expecting, which has allowed myself, my wife and our children a better future. Recommending Henry Carus + Associates is a no brainer.

We all do Deserve More."



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Sandra

"From my first meeting with you and Ryan, I knew I had made the right choice in you and your team of compassionate staff. No question I asked was silly. It was answered in a very professional, easy to understand way. That's what I like.

You and Ryan took the time to explain my rights and what I'm entitled to as a worker. The pressure from work to return before I was ready added to more pressure. Henry explained my right as a worker.

*Henry and Ryan helped me through one the darkest and most stressful times of my life. I say to anyone who needs help in fighting for what is right in compensation that I could not speak more highly of Henry Carus and Ryan. **Thank you from the bottom of my heart.**"*

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Jianping Chen

Jianping, an older Asian woman, was injured very badly while working in a factory. The assembly line was too high for her and her employer addressed the issue by giving her a milk crate to stand on. One day while working on the assembly line she slipped off the crate and shattered her knee, never to be able to walk normally again. Trusting Henry Carus + Associates with her claim, we worked hard on our investigation and the company eventually accepted liability. We started with an offer of \$60,000 and ended up settling at \$288,000.

"I am very grateful for all the assistance and professional experience provided by Henry Carus + Associates on my way to gain WorkCover compensation, and the service afterwards as well. The negotiation of the settlement amount took a very long time. They always started with a very low offer, yet after several times negotiating, my solicitor got me a very satisfactory result in the end. Thank you."

A portrait of Jianping Chen, an older Asian woman with short, curly grey hair and glasses, smiling. She is wearing a light blue top with ruffled shoulders. The background is white with large, faint blue plus signs.

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PUBLIC LIABILITY TESTIMONIALS

Trevor McMaster

Trevor suffered a serious injury to his right hand at home. He came to our office after seeing two other personal injury solicitors who told Trevor he had no claim. We disagreed and won Trevor a settlement sum of \$160,000.

*"I will always smile when I think of the day that I stumbled across you. You are the total opposite of the first two lawyers that fobbed me off, and I can only assume that you must have missed the 'how to be heartless' semester at law school! You have transformed my darkest moment into a positive future for not only me, but my wife and kids too. **Your genuine caring nature and professional knowledge are a very powerful combination that will undoubtedly improve the lives of many more people to come.**"*

Your genuine caring nature and professional knowledge are a very powerful combination that will undoubtedly improve the lives of many more people to come.



Nina Kogan

When Nina had a fall at a medical practice in Melbourne, her life changed forever. She was attending the clinic to get a hearing check but stumbled on an unmarked rise in the floor level, fracturing her left arm and leg. Nina was 74 at the time of the accident but was a very active and capable person. Her injuries, however, resulted in her having to severely restrict all aspects of her life. She also had medical bills starting to flow in and the costly need for attendant care assistance.

After reviewing her case details, we decided she had a solid claim. The Defendant's insurance solicitor took a very strong defence of the claim at first on the basis that no one else had fallen at the clinic before. Their view of the matter only changed when we asked them to attend the accident site to witness what we had seen at the outset. Meaningful negotiations then followed. Nina received a lump sum of \$135,000 in compensation to reflect the level of her injuries.

*"I would like to emphasise how well Henry Carus + Associates took care of me and how they paid special attention to my circumstances. It was always very pleasant to deal with Henry Carus + Associates. Any question or issue was solved in a professional manner. Whenever we had any concerns, my son called the solicitor and got clarification every time. **I would definitely recommend Henry Carus + Associates to others who may find themselves in a similar situation.**"*



I would like to emphasise how well Henry Carus + Associates took care of me and how they paid special attention to my circumstances. I would definitely recommend Henry Carus + Associates.

MEDICAL NEGLIGENCE TESTIMONIALS


Sharon Mountain

"I found Henry Carus when I was looking for a lawyer to help my son with his medico-legal claim. I was initially guided by the Testimonials I saw online, but they were backed up by a work colleague, who knew of the firm.


Our association has been lengthy, just over four and a bit years, but the team headed by Michelle, worked very hard to achieve a good outcome for my son. The work and investigations were thorough, with no stone being left unturned, and the end result was an out-of-court settlement which will enable my son to make his life more comfortable.

The inevitable frustrations and fears you have, as a Plaintiff, were never dismissed and it really felt like all involved cared about my son and our family.

I would not hesitate to recommend Henry Carus and Associates – everyone we dealt with from first contact with Henry Carus was approachable, honest, friendly and caring."



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Everyone at the firm
is very passionate
about their career,
which makes it a
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and trustworthy
environment.

Sienna Marcianti

"Henry Carus and Associates have changed my life in the best way possible. After several law firms turning me away and telling me I didn't have a case, HC&A told me I DID have a valid case and they fought for it as hard as they could.

Therefore, I am very happy with my outcome.

Everyone at the firm is very passionate about their career, which makes it a very comfortable and trustworthy environment. They are also easy to talk to and very understanding.

I have to give a huge and special thanks to my medical negligence lawyer Michelle Dubrava who fought tooth and nail on my behalf. Without her, I definitely wouldn't have succeeded the way I did. She is the most compassionate person I have ever met. She is also fantastic at clarifying things (regarding law and medical negligence) that may be difficult for the average person to understand.

I'm very grateful for Henry Carus and Associates and if anyone needs to ever seek medical negligence advice, I would never hesitate to recommend them."

OUR VALUES

- ☒ We are focused on our clients and place them at the centre of everything we do.
- ☒ We believe details matter. We take the time to get to know you and every way the injury has affected your life.
- ☒ We understand how important it is to be available for our clients in whatever manner they may need to contact us.
- ☒ We do not make promises we cannot achieve – instead, we regularly achieve outcomes that far exceed our clients' expectations.
- ☒ We will customise a legal plan that is tailored specifically to your unique experience.

We summarise all of these values as simply...**YOU DESERVE MORE™**

OUR SERVICES

- | | |
|----------------------------------------------------------|---------------------------------------------------------------|
| <input checked="" type="checkbox"/> Compensation Claims | <input checked="" type="checkbox"/> Medical Negligence Claims |
| <input checked="" type="checkbox"/> Public Accidents | <input checked="" type="checkbox"/> Birth Injury Claims |
| <input checked="" type="checkbox"/> WorkCover Accidents | <input checked="" type="checkbox"/> Superannuation Claims |
| <input checked="" type="checkbox"/> Road Accidents / TAC | <input checked="" type="checkbox"/> Insurance Claims |
| <input checked="" type="checkbox"/> Personal Injuries | <input checked="" type="checkbox"/> Defective Product Claims |
| <input checked="" type="checkbox"/> Slips, Trips & Falls | |

We put our experience to work for you. Your needs will be anticipated, and complex matters will be explained carefully throughout each stage of the legal process.

OUR PROMISE

- ☒ No fees until we are successful for you.
- ☒ No upfront costs to you.
- ☒ No need to pay any amounts along the way.
- ☒ No Credit Debt arrangements to finance disbursements.

Put simply, if we believe we can succeed for you, you do not have to take on any financial risks in engaging our services.

OUR GOALS

Our first goal is to make sure we win your compensation claim for you.

Our second goal is to maximise the outcome – achieve the best result – as you will have only one opportunity to obtain all the compensation you deserve.

So, no matter what it takes, how long we need to work or how complicated the issue is, we never charge a single cent until we achieve that excellent result and the settlement money is deposited into your bank account.

That means no big bills to pay along the way. In fact, when a claim is successful, the losing party will pay most of the fees, with the remaining amount coming from the final settlement figure.

You could say it's a win-win whichever way you look at it.

DISCLAIMER

WARNING – THIS GUIDE CONTAINS GENERAL ADVICE OR INFORMATION ONLY

The information in this Guide is general information only and has been prepared without taking into account your personal situation or needs. You should consider any advice in this Guide in light of your own personal matter before acting on the advice or information given. More importantly, you may wish to consult with a personal injury lawyer before relying on any advice or information in this Guide.

If you or someone close to you have been involved in a motor vehicle accident, work place accident or public accident, then we strongly recommend that you seek the advice of a specialist personal injury lawyer. Neither Henry Carus + Associates nor the author, Henry Carus, take any responsibility for any decision you may make acting on the advice or information given in this Guide, unless you decide to consult our firm and obtain such advice and information that we say would be helpful to your specific situation.

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With Locations Near You

Our firm is proud to be of service to our
local communities with over 10 offices
in Greater Melbourne and beyond.

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